

From: **Amazon.de** <[bestaetigung@bestell-amazon.co](mailto:bestaetigung@bestell-amazon.co)>  
Date: 2014-02-22 15:37 GMT+01:00  
Subject: Ihre Bestellung bei Amazon.de  
To: [@gmail.com](mailto:)



 Dear **Mario Zucker**,

Your Amazon invoice for your purchase. Please follow our instructions in order to complete this transaction successfully.

Buyer:	
Name:	<b>Mario Zucker</b>
Address:	Kastanienweg 29 54290 Trier Deutschland

Seller:	
Name:	<b>Paul Hartmann</b>
Address:	Mühlenstr.3, 24582 Bordesholm, Deutschland

Transaction Details:			
<b>Canon EOS 70D SLR-Digitalkamera</b>			
+			
<b>Sony VAIO SVF1521V6EB 39,5 cm</b>			
<b>NEU &amp; OVP, Garantie, Rechnung</b>			
Units:	2	Warranty:	zwei Jahre
Condition:	New	Date:	23-Feb-2014

Price:	€ 800.00	Payment Status:	<b>Pending</b> 
Shipping:	€ 00.00	Inspection Period:	5 business days
Shipping to:	<ul style="list-style-type: none"> <li>• <b>Mario Zucker</b></li> <li>Kastanienweg 29</li> <li>54290 Trier</li> <li>Deutschland</li> </ul>		
 Please check the details for an accurate delivery in order to avoid delays.			

### **Payment Instructions:**

**Payment must be submitted via Bank-to-Bank Transfer to Amazon Account.** Amazon will secure the payment until the Buyer receives, inspects and accepts the boat. Or, if it is the case, Amazon will refund the payment to the Buyer.

### **Amazon Bank Account Details:**

- ▶ **Holder account:** [Amazon Service Europe](#)
- ▶ **Bank Name:** [BANK mBank](#)
- ▶ **IBAN:** [PL59114020040000310274827606](#)
- ▶ **Swift/BIC Number:** [BREXPLPWXXX](#)
- ▶ **Bank Address:** [Karmelicka 64, Kraków, Poland](#)

### **How to confirm the payment**

Once the payment was sent please email us the bank transfer receipt at:

 E-mail: [✉ bestaetigung@bestell-amazon.co](mailto:bestaetigung@bestell-amazon.co)

- \* Payment must be verified and validated.
- \* We strongly recommend that you confirm the payment by email.

- ➔ When payment is received, it will be verified and secured into a non-interest bearing trust account. Payment verification process usually takes less than 48 hours. After payment is secured, the Seller is authorized to start the delivery. Your funds will not be released to the Seller until you have received and approved the merchandise you are purchasing.
- ➔ The Buyer receives the item and has 5 business days to inspect it. If it is complete and as described, the Buyer should accept the item. If he refuses the item, the Buyer must delivery the item back to the Seller within 5 business days.
- ➔ After the inspection period is over, the Buyer must contact Amazon Support with the result of the inspection. If the Buyer refuses the item, the refund will be sent to the Buyer after the tracking number for the returned shipment is verified. If the item is accepted, Amazon Financial Department submits the payment directly to the Seller within 3 business days.

## Need help to complete the Payment

### Five easy steps to complete your Amazon Transaction:

1. Buyer and Seller agree to terms: Both parties agree to terms of the transaction, which includes a description of the item, sale price and number of days for the buyer's inspection.
2. Buyer sends payment to Amazon: Amazon will secure the payment until the Buyer receives, inspects and accepts the product. Processing time for payments is 12 - 24 hours.
3. Seller send item to Buyer: Upon payment verification, Seller ship the item.
4. Buyer receives item: The Buyer has 5 days to verify the product and the option to accept or reject.
5. Amazon pays Seller: Amazon pays the Seller. The transaction is complete. If the Buyer is not satisfied, he must notify our agency with the item issues, after the inspection period. A solution to most problems can usually be negotiated between the Buyer and Seller. If this is not possible, the buyer will receive the money from our trust account. In case the Buyer refuse to continue the transaction with the Seller from other reasons, our agency will return the funds to the Buyer in maximum 1-3 days depending by his location.



